



PHONE GUIDE

CALLING FEATURES & DIALING RULES

Code	Description	Instructions
*98	Voicemail	See below for supported features
*43	Call Waiting Enable	Enables Call Waiting for all future calls
*44	Call Waiting Disable	Disables Call Waiting for all future calls
*48	Anonymous Call Reject Enable	Reject all calls from anonymous numbers
*49	Anonymous Call Reject Disable	All calls from anonymous numbers
*59	Specific Caller Allow	Remove a phone number from your blocked-caller list
*60	Specific Caller Block	Block calls from a specific phone number
*63	Specific Caller Forward Enable	Forward all calls from a specific phone number
*65	Enable User Caller ID Next Call	If Caller ID is disabled, use this to turn on Caller ID on the next call made
*67	Block User Caller ID Next Call	If Caller ID is enabled, use this to turn off Caller ID on the next call made
*69	Call Return	Calls the last inbound caller
*70	Disable User Call Waiting Next Call	Turns off Call Waiting during the next call made
*72	Call Forwarding	Will forward all future calls to the desired number
*78	Do Not Disturb Enable	Sends all incoming calls to the unanswered failover (voicemail, forward to another number, busy signal)
*79	Do Not Disturb Disable	Turns off Do Not Disturb
*99	Call Forwarding — No Answer	Will forward calls to desired number when call unanswered

VOICEMAIL GUIDE

Access Your Voicemail

- Dial *98 from phone that's connected to your account.
- Enter four-digit PIN followed by the pound (#) sign.
 - Default PIN is 1234. You will be prompted to change PIN for security purposes upon first use.
- To listen to messages, press 1.
 - Skip message Press 1
 - Save message Press 2
 - Erase message Press 3
 - Repeat message Press 9
 - Exit the menu Press 0

Personalize Your Voicemail

- Dial *98 from the phone that's connected to your account.
- Enter your four-digit PIN followed by pound (#) sign.
- Press 8 to access your personal options. They include:
 - Change PIN Press 1
 - Personalize your greeting Press 2
 - Add your personal name Press 3
 - Call forwarding Press 5
 - Set call screening forwarding number Press 6
 - Repeat person options Press 9
 - Exit the menu Press 0

Remote Access to Voicemail

- Dial your 10-digit phone number.
- When you hear your voicemail greeting, press the pound (#) sign.
- Enter your four-digit PIN followed by pound (#) sign.

Please call 870-895-3221 for technical support.